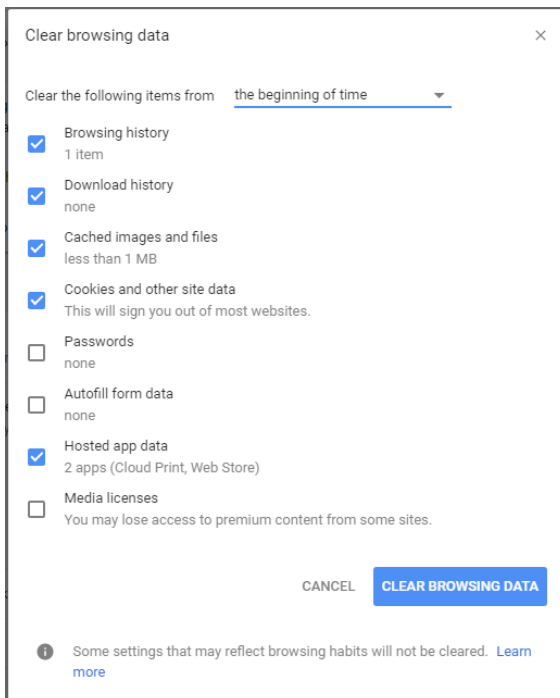


Clearing Cookies and Temporary Internet Files

In Chrome:

1. **Windows:** Press **Ctrl + Shift + Del** to open the “Clear Browsing Data” window.
Mac: Press **Command + Shift + Del** to open the “Clear Browsing Data” window.
2. Select the **beginning of time** from the drop-down box.




3. Click **Clear browsing data** to clear your temporary internet files.
Don't worry about which options to pick, just use the defaults.
4. Close and reopen Chrome for the changes to take effect.

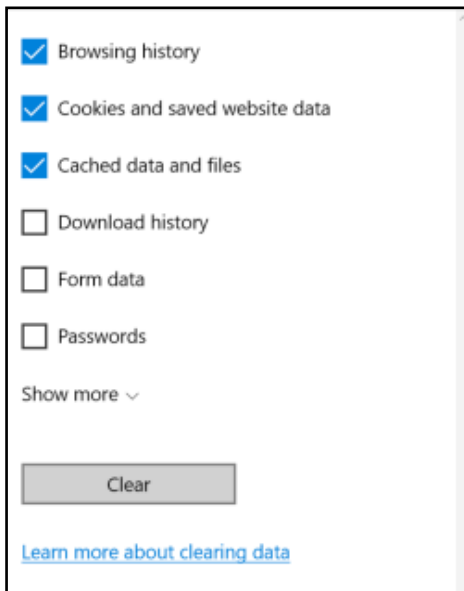
In Microsoft Edge

If you have a keyboard:

1. Press **Ctrl + Shift + Del** to open the “Clear browsing data” window.
2. Click **Clear** to clear your temporary internet files.
Don't worry about which options to pick, just use the defaults.
3. Close and reopen Edge for the changes to take effect.

If you have a touchscreen and no keyboard:

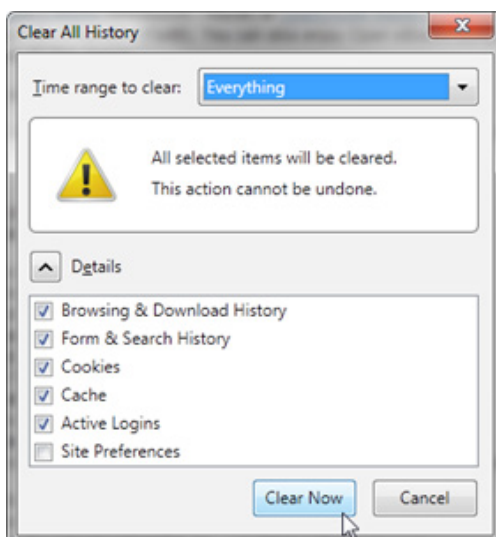
1. Open the "More actions" drop-down menu (), then tap **Settings**.
2. Scroll down and tap **Choose what to clear** under "Clear browsing data."



3. Click **Clear** to clear your temporary internet files.
Don't worry about which options to pick, just use the defaults.
4. Close and reopen Edge for the changes to take effect.

In Firefox

1. **Windows:** Press **Ctrl + Shift + Del** to open the "Clear Recent History" window.
Mac: Press **Command + Shift + Del** to open the "Clear Recent History" window. Select **Everything** from the drop-down box.



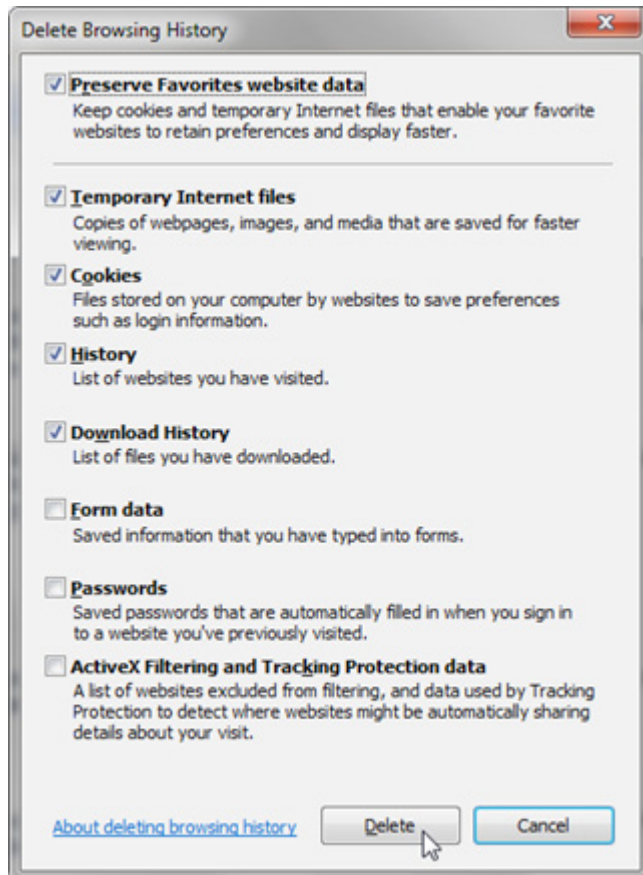
2. Click **Clear Now** to clear your temporary internet files.

Don't worry about which options to pick, just use the defaults.

3. Close and reopen Firefox for the changes to take effect.

In Internet Explorer

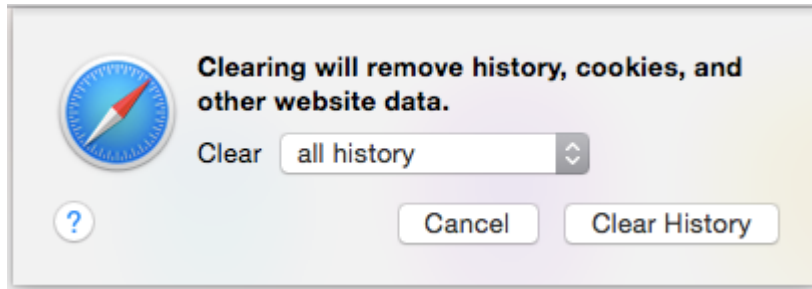
1. Press **Ctrl + Shift + Del** to open the "Delete Browsing History" window.



2. Click **Delete** to clear your temporary internet files.
Don't worry about which options to pick, just use the defaults.
3. Close and reopen Internet Explorer for the changes to take effect.

In Safari

1. From the menu bar in Safari, select **Safari**, then **Clear History and Website Data...** from the drop-down menu.



2. Click **Clear History** to clear all your temporary internet files.
3. Close and reopen Safari for the changes to take effect.